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V-Tell «Citizen of the World» Strategy 2017-2021



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Glossary

ARPU	Average Revenue Per User
B2B	Business-to-Business
B2C	Business-to-Consumer
B2G	Business-to-Government
B2O	Business-to-Operators
IMSI	International Mobile Subscriber Identity
GGSN	GPRS Gateway Service Node
GMSC	Gateway Mobile Switching Center
HLR	Home Location Register
M2M	Machine-to-Machine
MGW	Media Gateway
MNO	Mobile Network Operator
MSISDN	Mobile Subscriber Integrated Services Digital Number
MVNE	Virtual Mobile Networks Provider
MVNO	Mobile Virtual Network Operator
OTT	Over the Top
SIM	Subscriber Identification Module
VOIP	Voice Over IP



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Current Cellular Issues

Problem:

No single carrier has a truly global cellular network

Huge roaming costs & bill shocks

Multiple sims or multiple phones

Not reachable when changing simcards

Solution:

Convenience of **unlimited numbers on 1 SIM card**

Always available – never miss a call

Selfcare app for excellent customer experience





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V-TELL is part of a rapidly growing telecommunications company with an international mobile operator engaged in providing services and innovative technology to customers across the globe.

Through one **V-TELL SIM card**, subscribers can have an unlimited number of personal phone numbers from any country that is permanently active on a single device.

**YOU BECOME
A CITIZEN
OF THE WORLD
WITH V-TELL**





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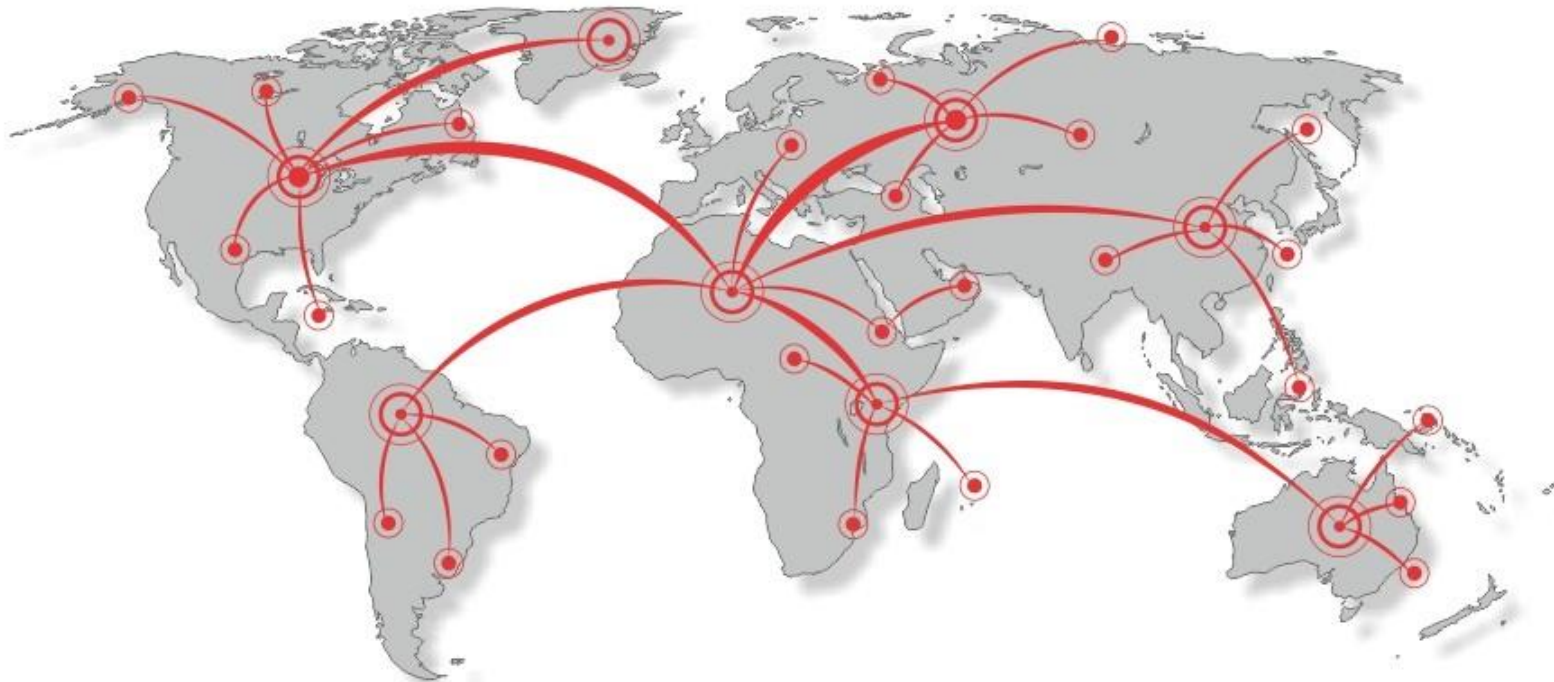


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Through one **V-TELL SIM card**, subscribers can have an unlimited number of personal phone numbers from any country that is permanently active on a single device.

YOU BECOME A CITIZEN OF THE WORLD WITH V-TELL

V-TELL technology has created the ultimate in unlimited communication, eliminating borders between countries through a roam-free network, allowing customers to access voice, SMS and Worldwide Internet service.

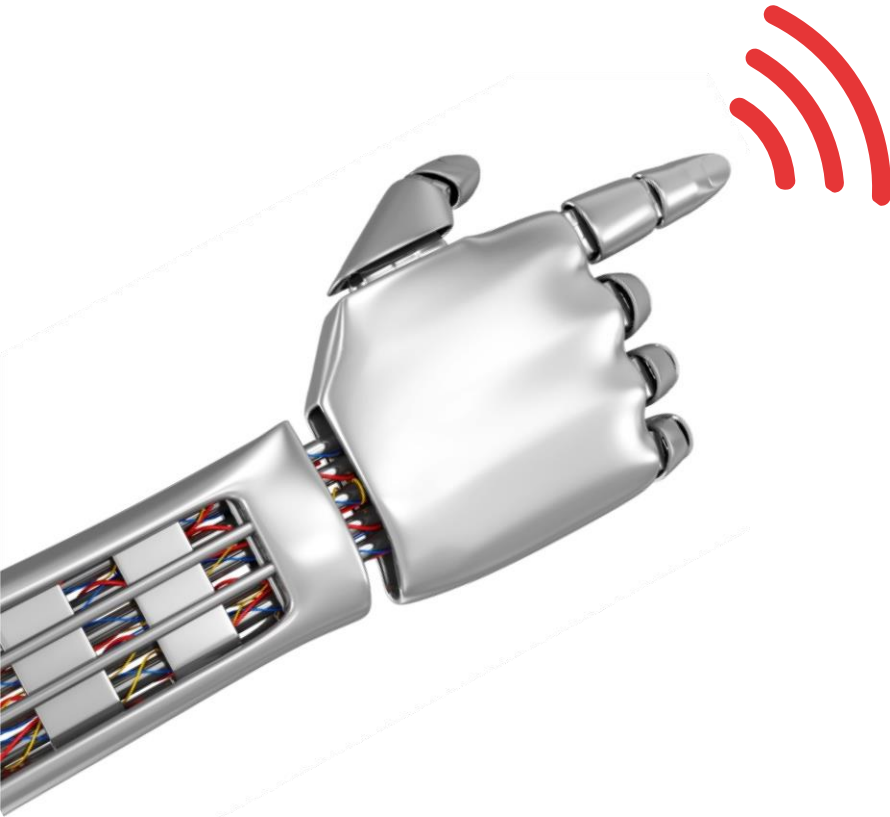


About V-Tell

V-TELL Subscribers can forget about multiple devices and multiple SIM cards. A single **V-TELL SIM card** provides **V-TELL** customers with the ability to have an almost unlimited number of permanently active personal phone numbers from any country on one device.

Companies' services make communication limitless by dissolving borders between countries and continents: the roaming-free network allows **V-TELL** customers to forget about huge roaming rates, limited communication and unpredictable bills. **V-TELL** provides customers with mobile services and fixed rates **around the world.**





V-TELL Networks combine high-speed communication channels and switching systems in one high-tech solution based on a unique multi-IMSI platform controlled by a state-of-the-art global billing system.

This innovative technology provides **V-TELL** customers with a global “home” network, allowing them to access voice, Internet and SMS services **in any part of the world.**

V-Tell management are professionals with many years of experience in mobile communications and in successful MVNO launches worldwide.





V-TELL has its own technological infrastructure including HLR, GGSN, GMSC.

V-TELL has signed contracts with the world's biggest MNO.

V-TELL has a license agreement with the GSM Association (GSMA).

V-TELL has a membership with ITU (International Telecommunication Union)



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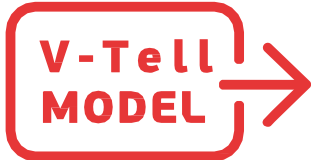
M V N O

MOBILE VIRTUAL NETWORK OPERATOR

**PROVIDING MOBILE COMMUNICATION
SERVICES WITHOUT HAVING ITS OWN
FREQUENCIES AND BASE STATIONS**

V-Tell MVNO Ahead Of The Competition:

			MNO				MVNO MVNO/SP (1 level)	
	MNO			MVNO MVNO/ESP (2 level)				
MNO				MVNO Full MVNO (3 level)				
Base stations	Commutation	Infrastructure	MVNO licence	Billing	Ad. services	Subscriber maintenance	marketing	Distribution





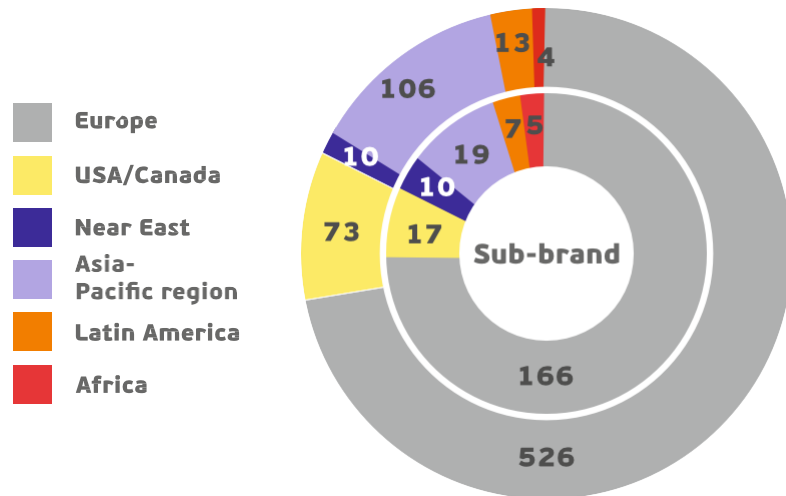
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M V N O W o r l d w i d e E x p a n s i o n

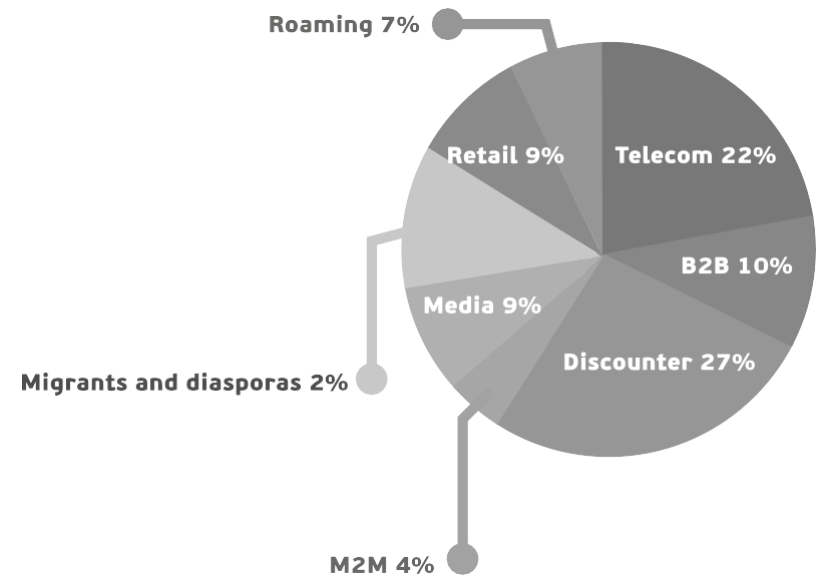
2015 1K MVNO Worldwide 20% are sub-brands of MNO (MOBILE NETWORK OPERATORS)
 2016|17 2-300m MVNO Subscribers Worldwide

MVNO World by Region

MVNO



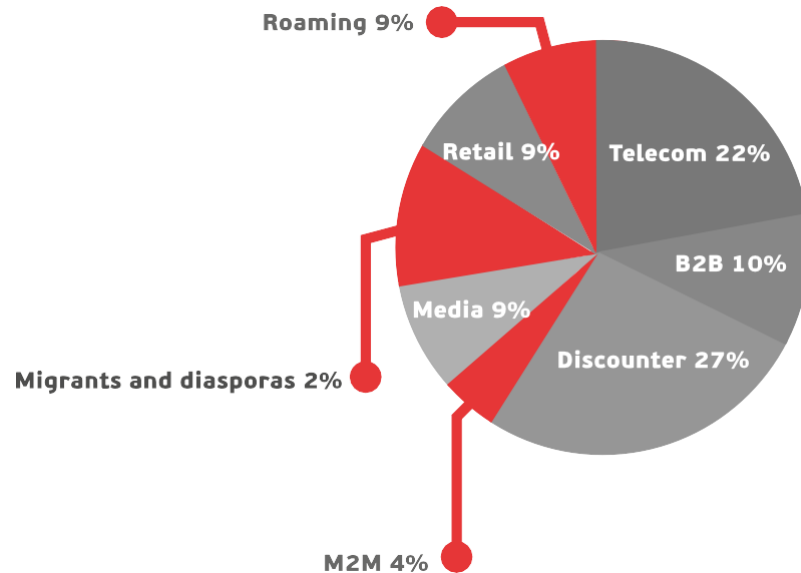
MVNO Worldwide Expansion



*Data are presented by J&P Consulting, 12.2013

V-Tell MVNO Target Market

MVNO Business Models



Attractive Markets:

International Roaming (key segment):
Frequent and business travelers

Migrants and Diasporas:
Dependable communication with home

M2M:
Logistic companies conducting international transfers

Target Audience: «International Roaming»

TA	Sub-group	Concerns
B2B	Business owners and top management	High roaming rates, limited Internet access, Wi-Fi coverage, several SIM cards/devices necessary
	Company employees	
	Business owners and top management relatives	
	Expatriates	
B2C	Tourists	High roaming rates, several SIMcards/devices necessary using VoIP (Skype, Viber, WhatsApp)
	Part/full time living abroad	
	Healthcare programs	
	Education	
B2G	Government sector	Over-budget
B2O	Mobile operators	High rates

Target Audience Migrants , Diasporas and M2M

TA

Sub-group

Concerns

Migrants and diasporas

B2C

Migrants to be in touch with families and friends while away home

High roaming rates, several SIM-cards/devices necessary using VoIP (Skype, Viber, WhatsApp)

M2M

B2B

Logistics companies engaged in international cargo transportation

High rates for vehicle location tracking and telemetry data collection settings

Target Audience Migrants , Diasporas and M2M

Product	Customer	Description
Foreign Customer	B2O	Roaming for Subscribers that use foreign operators with IMSI - pool and telephone numbers for the countries under V -Tell coverage
New Call	B2B B2C B2G	Rates for frequent travelers. Several V-Tell phone numbers of different mobile operators/countries on one SIM-card
Resources rent	B2O	Providing of infrastructure and network resources (for example, HLR, GGSN, GMSC, multi-IMSI platform, CAMEL Gateway, SMSC, billing)
Traffic termination	B2O	Call delivery from a foreign operator to an end -user in Russia
Wi-Fi Calling	B2B B2C B2G B2O	Automatic switching between 2G, 3G, 4G, Wi-Fi networks without call/session interruption
M2M	B2B	Information exchange between devices
Mobile commerce	B2C	Micro -payment conduction from the Subscriber 's personal account
Mobile application	B2G B2B B2C	Subscriber service management via mobile application

The logo for Truphone, consisting of the word "truphone" in a bold, lowercase, sans-serif font, enclosed in a rounded rectangular box with a grey border and a grey arrow pointing to the right.

MVNO Competitors

A British MVNO combined 8 MVNOs into a No-Roaming Network: Australia, Germany, Hong Kong, Poland, Spain, the Netherlands, England, the USA.

Until 2014 MVNOs provided only high-cost bundle offers for businesses. From June 2014 it offered a single price per minute, SMS, MB throughout the coverage territory.

The logo for POND MOBILE, featuring an orange curved arrow above the word "POND" in a bold, uppercase, sans-serif font, with "MOBILE" in a smaller, uppercase, sans-serif font below it, all enclosed in a rounded rectangular box with a grey border and a grey arrow pointing to the right.

An American MVNO provides three bundled programs that are applicable worldwide.

Competitor Analyses

Criteria	V-TELL	MNO	MVNO Competitors	Skype*	Travel	SIM
Mobility	+	+	+	-	±	
Messaging	+	+	+	+	+	
Data	+	+	+	+	+	
Long distance and International Calls	+	+	+	+	±	
International Roaming	+	+	+	-	+	
International-No-Roaming	+	-	+	-	-	
Foreign Numbers (as own resource)	+	-	±	+	+	
Rates	+	-	-	+	-	

*- For stable Wi-Fi connection only. While using 3G / 4G, high expenses arise for mobile internet

Exclusive Technology With No Competition

Price Factors:

- No Additional Expense for long distance, international, and roaming calls;
- Costs will continue to spiral downward as call volume increases
- Implementation of multiple innovative technologies

Unique Selling Proposition :

- V-TELL can keep domestic usage volume the same Worldwide
- Several foreign country numbers are available on one SIM-card with your own local number
- NO ONE ELSE MAKES YOU A CITIZEN OF THE WORLD!



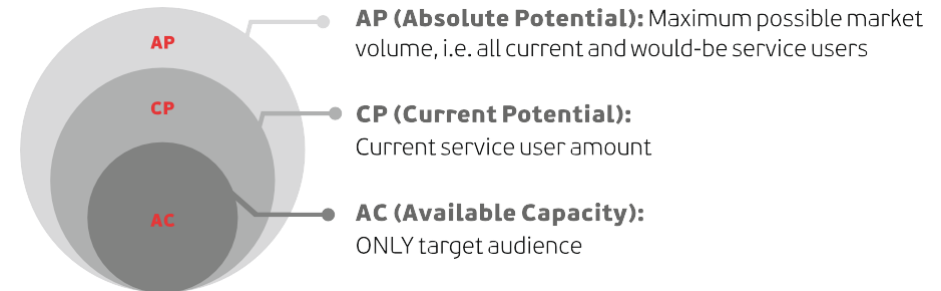
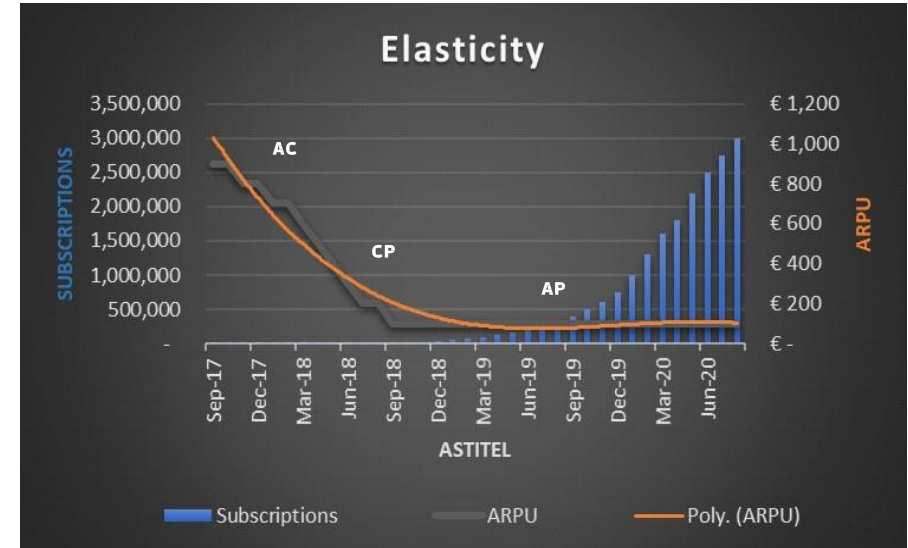
Market Potential 2020

- **MVNO market size: USD 53 Billion in 2016* CAGR 9.6% to 2022**
- **Roaming market size: USD 13 Billion in 2016** CAGR 1.3% to 2020**
- **Increase in data usage: CAGR 28% and smartphones increase growth**
- **Traffic: Consumer 53% and business 47% in 2020**
- **Very few competitors (high barrier to enter)**

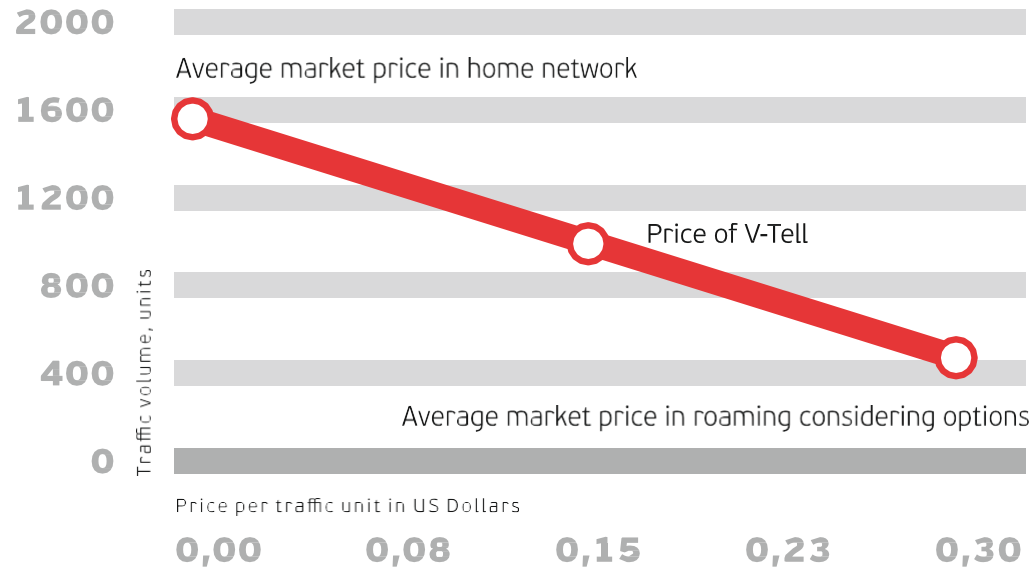
* Source GM Insights ID GMI160

** Ovum Mobile Roaming forecast 2017 - 2020

V-TELL growth 2017-2020



Supply Will Reduce Market Prices for V-TELL Retaining EBIDTA



* Calculation of average market cost of traffic is made based on offers from Travel-SIM, MVNO, BIG4 (with attached discounts)
 Data are given: www.pondmobile.com, www.truphone.com, www.goodline.ru, www.sim-travel.ru, www.travelsim.com

**APPM-Average Price Per Minute

Computing Techniques:

Calculation is based on Roaming Subscriber average tariff* and average traffic usage level.*

V-TELL APPM** and competitor APPM are compared.

Average market price in home network is based on Operators' offers (provided for reference*).

Elasticity Coefficient

Formula Used:

$$E_p = \left(\frac{Q_2 - Q_1}{Q_2 + Q_1} \right) \left(\frac{P_2 - P_1}{(P_2 + P_1)/2} \right) = \frac{\Delta Q}{\Delta P}$$

P1 – initial price

P2 – new price

Q1 – initial volume

Q2 – new volume

Parameter	Value	Comment
Old price, \$	0,278	Average market price in roaming
New price, \$	0,158	V-Tell Price
Old volume, unit	520	Amount of traffic units in apacket for roaming
New volume unit	950	Traffic in V-Tell packet

$$E = ((950-520)/((950+520)/2)) / ((0,158-0,278)/((0,158+0,278)/2)) = - 1,06 = |-1,06| = \mathbf{1,06 (E>1)}$$

S u m m a r y

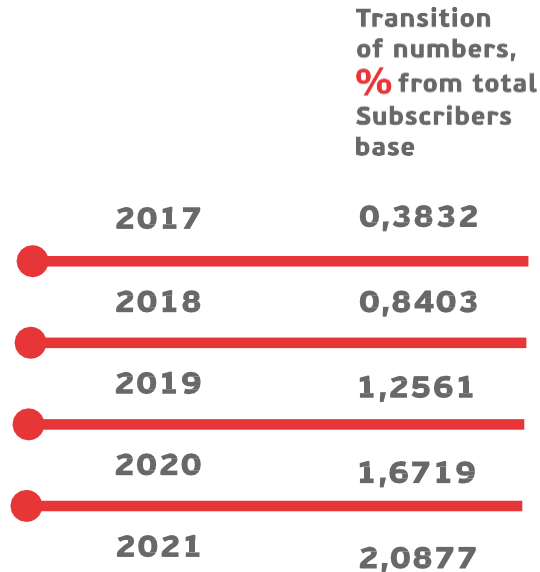
Company:

- **Mobile Operator**
- **Ownership by One Investor**
- **Live in Q3 2017**
- **Own core network (HLR, MSC)**
- **Contracts with worlds largest MNO's**
- **License agreement GMSA**

Team:

- **Only the best MVNO specialists in the world**
- **Operational Office in Moscow with full Mobile Operators Licenses in Russia**
- **Operational Office in Amsterdam (Netherland) with full Mobile Operators License in European Union**
- **Redundant networks**
- **Rapidly growing**
- **Customer first mentality**

Mobile Operators Subscribers' Migration and Growth

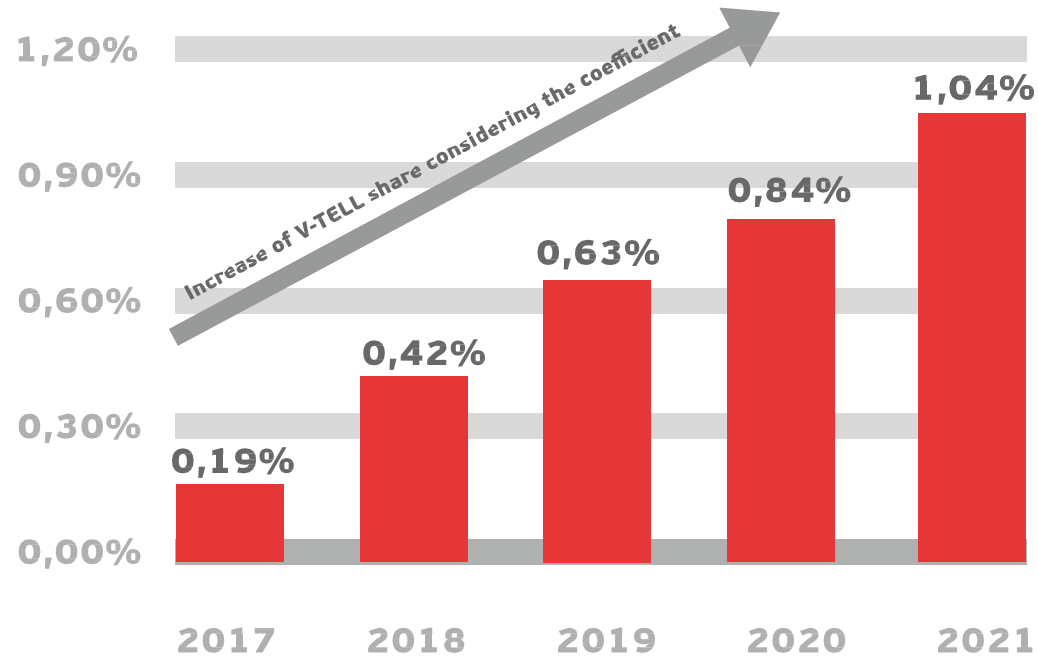


Churn rate* of 2014 - 2016
extrapolated to 2021

Used to obtain data per 5 years
which is considered as an expected
V-TELL potential market share
growth period.

* Data on Subscribers base migration are provided : <http://www.zniis.ru/bdpm/statistics>

V-TELL Market Share

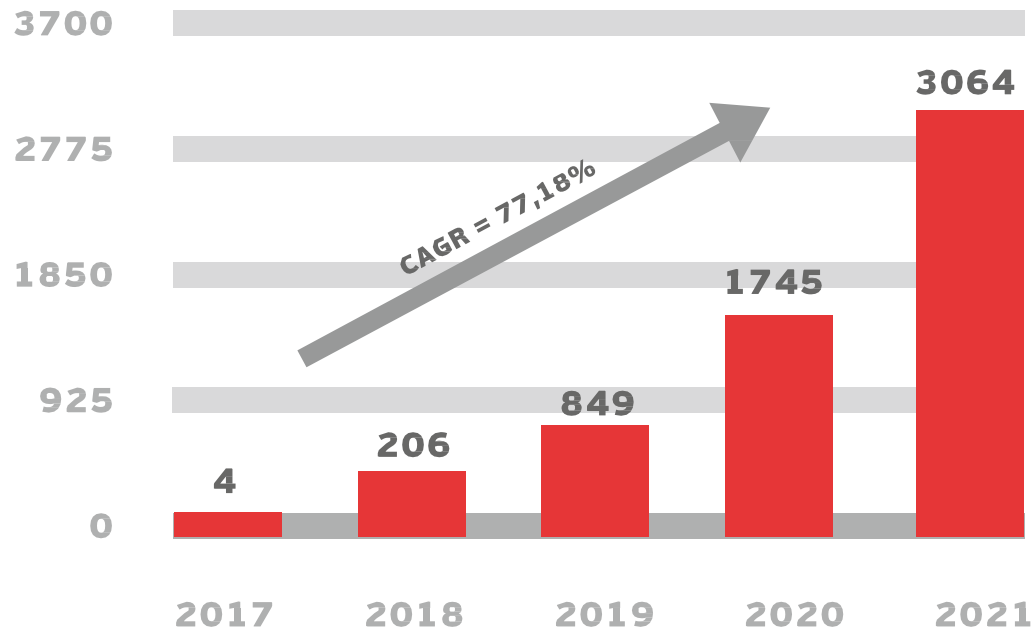


■ Market share of V-TELL, % of target audience

Computing Techniques

- Calculation based on Churn Rate (2017 – 2021)
- **V-TELL** commercial launch data 3Q - 2017
- As Churn rate statistics for the considered period is limited, we should regard possible inaccuracies using the decreasing coefficient (0.5).

Forecast of Subscriber Base Growth*



■ Subscriber base, thousands of users

Computing Techniques

- Calculation based on telecommunication and tourism market development, number of diasporas
- Three target segments of **V-TELL** are considered in this forecast: international roaming, diasporas, M2M.
- The calculation is performed with the formula:

*CTM (thousands of Subscribers) * PS (%), where CTM = capacity of target market and PS = potential share of V-TELL*

Distribution 2017



- Training
- CRM activation
- Direct sales
- Presentation & demo
- Contract confirmation

Numbers:

- <X> leads
- <X> proposal
- <X> contracts



- Training proposition
- Remuneration
- Contract
- Support
- Administration

Numbers:

- <X> leads
- <X> porposal
- <X> contracts



wholesale

- Proposition
- Team training
- Interconnect/ White label
- Delivery
- Administration

Numbers:

- <X> leads
- <X> proposal
- <X> contracts

Results: [x] leads [x] conversion [x] contracts

Calculation of Market Capacity «International Roaming» (2021Y)

4.76 billion Subscribers Worldwide. Expected income is 1.4 trillion \$ (by GSMA)*

\$303 = \$1,384,753,000,000 / 4,574,671,000 Customers (Average annual income per customer)

1.4 billion - Outbound Tourists Worldwide (by UNWTO)**

702 million (50%) - Subscribers use roaming cellular communication***

107 billion \$ - Estimated roaming market volume (including LTE)****

\$152 = \$106,995,323,000 / 701,748,290 Subscribers
(Average income from a roaming Subscriber per year)

Assume: To define an available market capacity, providing the absence of relevant statistical data, Pareto principle is used – 20% of Subscribers base yields 80% of income, thus, 140 million Subscribers yields \$85.6 billion average income from a single

\$85,596,259,000 / 140,350,000 Subscribers = \$610
(Average income from a roaming Subscriber per year)

* Data on market volume are provided by GSMA: http://www.gsamobileeconomy.com/GSMA_Global_Mobile_Economy_Report_2015.pdf

** Data on the amount of people who move to live abroad are provided by UNWTO : <http://media.unwto.org/press-release/2015-01-27/over-11-billion-tourists-travelled-abroad-2014>

*** Data on active roamers are provided by GSMA: <http://www.gsma.com/membership/member-press-release/starhome-mach-operators-losing-out-on-major-revenue-68-of-global-roamers-still-silent/>

**** Data on roaming market are provided by Juniper Research : <http://www.juniperresearch.com/press-release/mobile-roaming-pr1>

Calculation of Market Capacity "International Roaming" (2021Y)

V-TELL's market share target is **0.78%** of 140 million Subscribers

140,350,000 Subscribers

0.78% = **1,101,723** Subscribers

\$853 = **\$1,189,860,683** Per Year





Calculation of Market Capacity for Migrants and Diaspora Only

Estimated **172 million people** will live abroad by 2021*. They are considered to be typical cellular subscribers, and they are related to an Absolute Market Potential. An average income from one subscriber equals **\$147 per year** **

Thus, Absolute Market Potential in monetary equivalent is

172,489,788 Subscribers * \$147 = \$25,355,998,776 per year

* Data on diasporas : <https://ru.wikipedia.org/wiki/%C4%E8%E0%F1%EF%EE%F0%E0> ** Data on average annual income : <http://www.statista.com/statistics/203642/forecast-for-the-global-average-revenue-per-mobile-user-in-2015-by-region/>

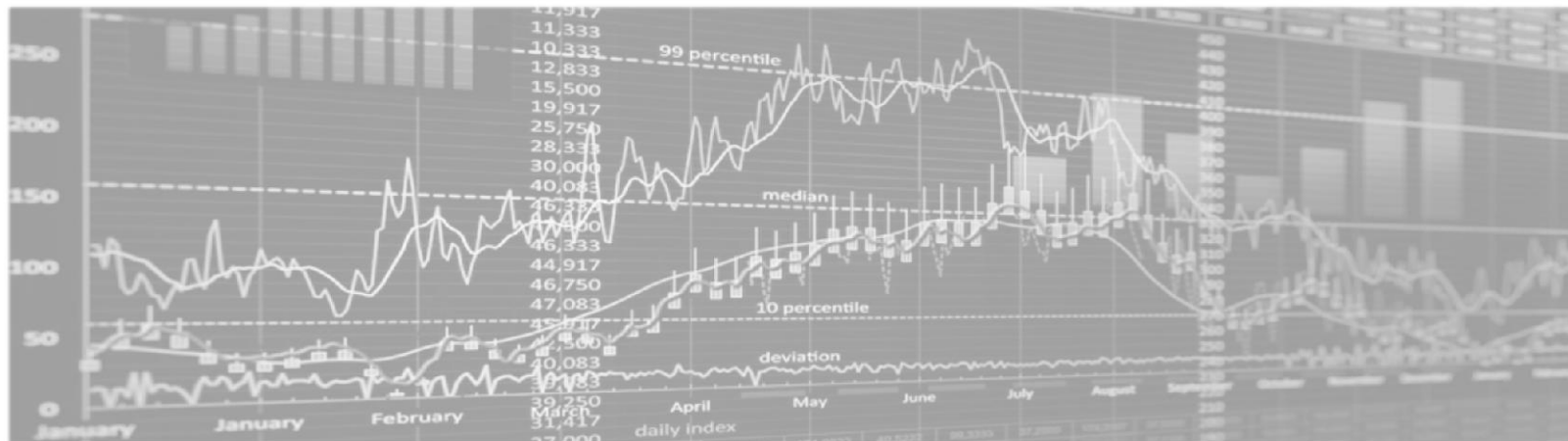
*** The level of discount depends on demand flexibility

Calculation of Market Capacity for Migrants and Diaspora Only

To specify an acceptable market capacity, providing the absence of relevant statistical data, Pareto Principle is used –

20% of a subscriber base equals 80% of income, thus,

34.5 million subscribers yield **\$20.1 billion** with an average income per subscriber per year :



$$20,100,190,000 / 34,497,958 \text{ Subscribers} = \$583$$

(average income from a subscriber per year)

Calculation of “M2M” Absolute Market Capacity

Consider **890 million devices as an Absolute Market Capacity** assumed to be connected to mobile Internet by the end of the year of 2021*

The percent of devices installed in auto transport equals 15%, which is **130 million** devices. Average income from one device equals **\$197** per year*.

Thus, Absolute Market Capacity in monetary equivalent is: **129,995,503 Devices* \$197 = \$25,609,114,091 per year**

V-TELL target is to have its market share in the amount of 0.89% from 130 million devices.

In order to increase the loyalty of these Subscribers in local markets, V-Tell will launch its product with a **43%** discount** promotion: **129,995,503 Devices * 0.89% = 1,163,275 Customers* \$12 = \$13,959,299 Per Year**

* Data on M2M are provided by J&P Consulting ("M2M communications market in Russia and worldwide" report from November 2012)

** The level of discount depends on demand flexibility



V-Tell target is to own its market share 2.32% of 34.5 million subscribers

34,497,958 subscribers

2.32% = **799,821** subscribers

\$480 = **\$383,913,917** per year



Year 2020 Target Results

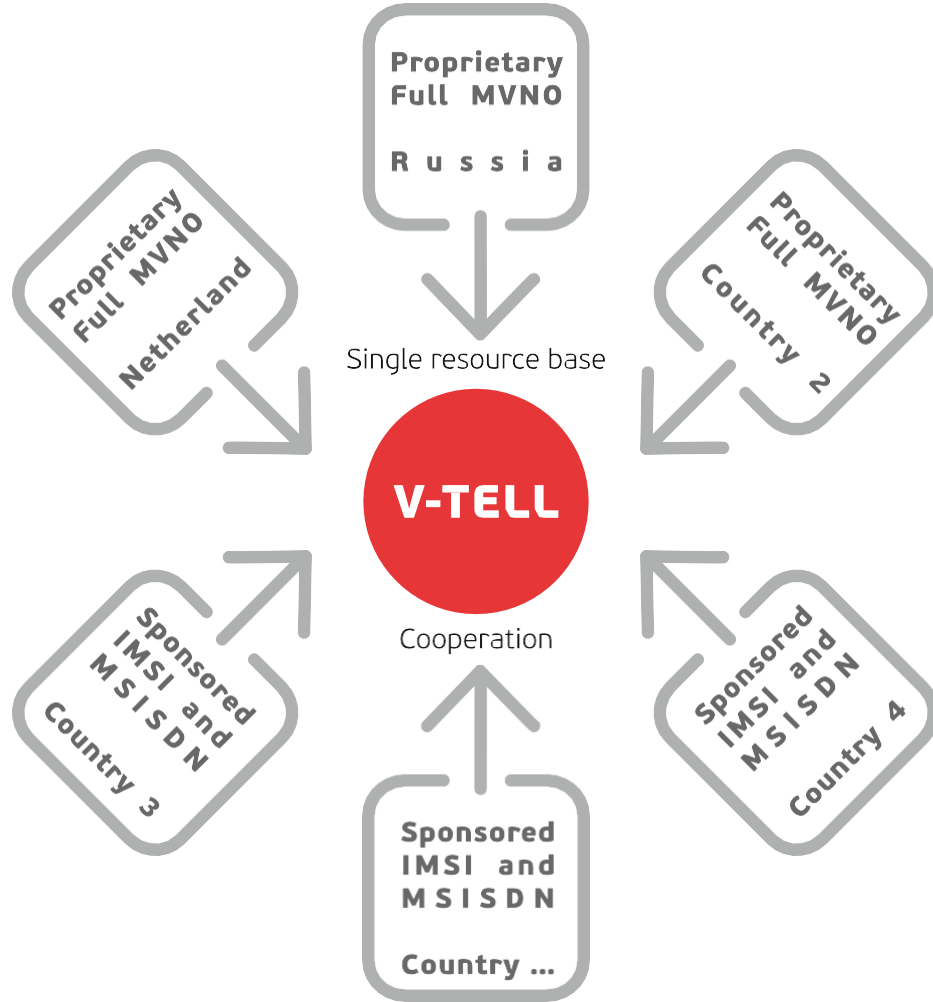
3.06 Million Subscribers

\$1,587.7 Million Per Year

\$518 Average Weighted Yearly ARPU



Business Model



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In each target country the project is implemented in three steps:

1. Pilot launch based on partner IMSI
2. Further development due to building of proprietary Full MVNO in the country
3. Joining of full MVNO to the V-Tell network

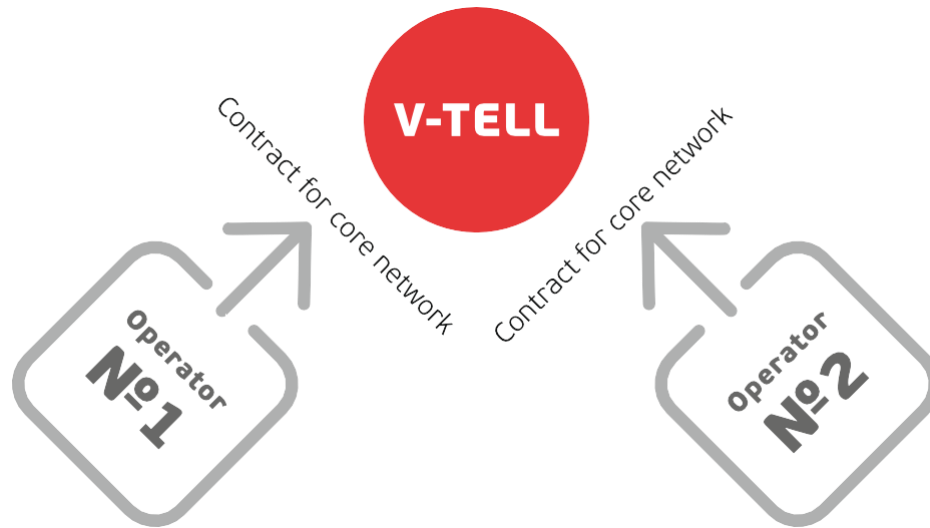
For countries where MVNO launch is regulatorily complicated or economically unreasonable, the service is provided based on partner IMSI.

V-TELL Business Model Began With The Russian Market

The original license was given in Russia as the first and only private cell phone carrier for ALL of Russia. The licenses in Russia are given for specific areas or cities like Moscow or St. Petersburg, and everything outside of these areas are roaming, except for V-Tell. The V-Tell license is for all of Russia, therein they can charge better rates and cover a wider area of the country as non roaming. V-Tell has little competition in Russia.

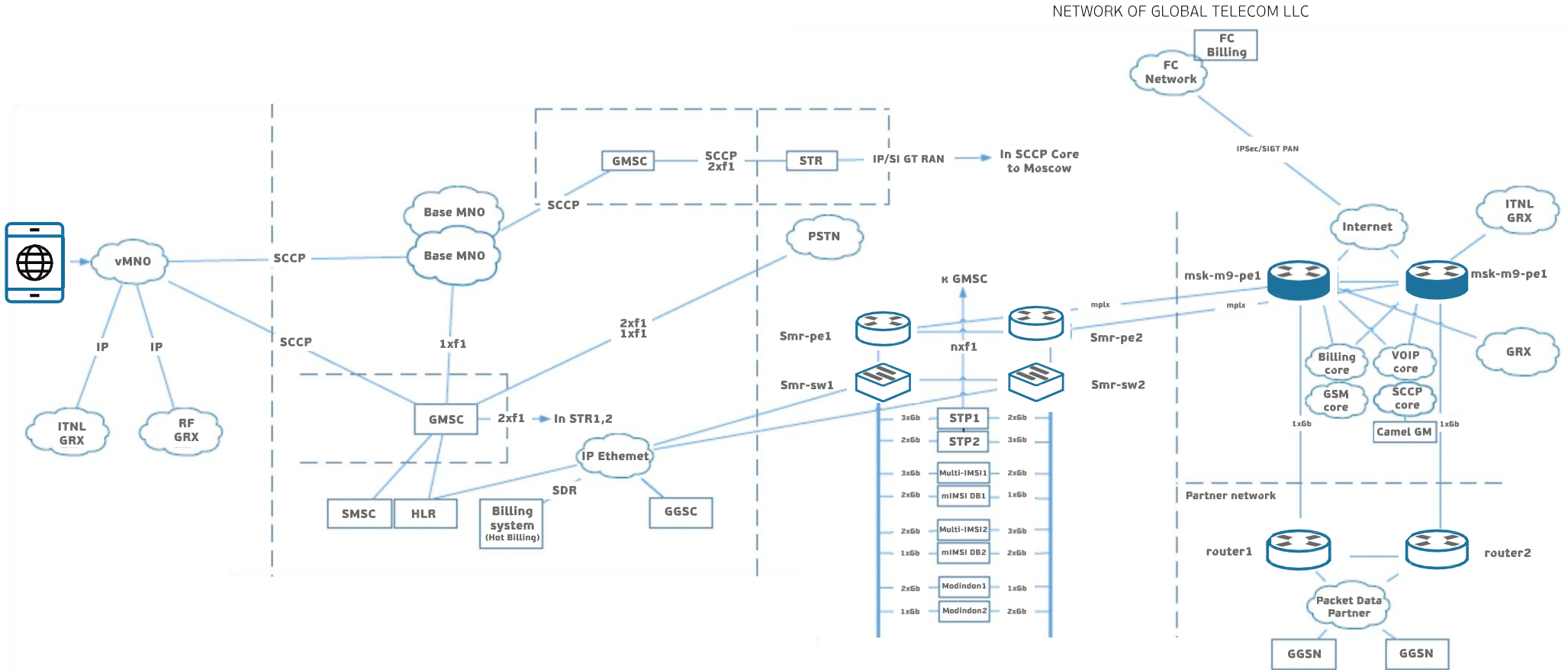
- Moscow Office Complete
- **V-TELL** conquered a new SIM Card technology to service its members wherein they could travel from country to country with their own local phone number in that country.
- This technology revolutionized the industry and set new standards for the cell phone industry.
- **V-TELL** began expanding its market share, contracting with other operators
- Having proprietary networks in several countries or even continents, large-scale operators as a rule do not integrate their networks into a single No-Roaming Zone. This situation is caused by existence of income targets for each business unit of an operator, and there are no considerations for changes in the near future. V-Tell was able to break down these barriers and partner with global operators.
- **V-TELL** launches offices in Amsterdam, Hong Kong and Miami opening their global network

V-Tell Has Business Stability With Duo Operator Contracts



The existence of two contracts for core networking significantly reduces dependence on base operator actions.

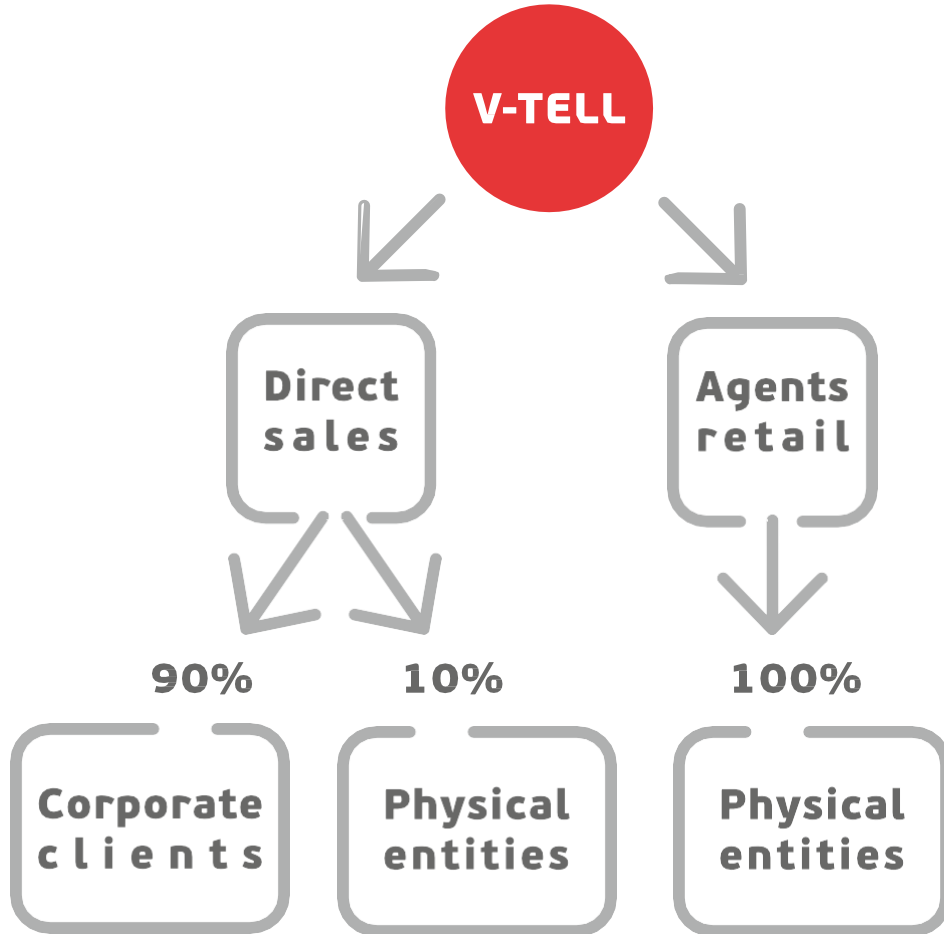
Organizational Chart – Call Flow



Sales Organization



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Channels of direct sales:

- Proprietary sales service
- Internet

Channels of agents' retail:

- Dealers and agents
- Tourist agents
- Airline / rail carriers / aggregators' Internet-resources for ticket sale and hotel booking
- Agencies for special trips organization (medical treatment, study)

Niche MVNO specificity does not imply full-fledged development of proprietary retail.

Realizations

- 1.** All the necessary permits and documentations are obtained such as licenses, network codes, numbering, etc.
- 2.** Reference and roaming contracts with network operators are signed
- 3.** Technical core infrastructure for cellular communications servicing is launched
- 4.** First commercial agreements are signed and beta tests completed



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Thank you for your attention!